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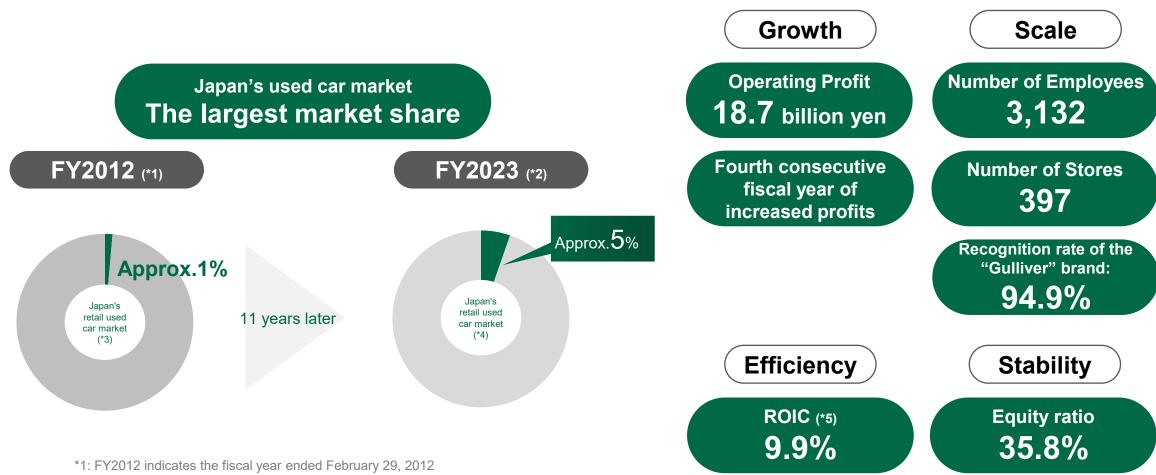


IDOM's Corporate Philosophy That Has Remained Unchanged Since Its Foundation









^{*2:} FY2023 indicates the fiscal year ended February 28, 2023

IDOM Inc.*5: Calculated based on figures in the consolidated financial statements in FY2023 Operating profit x (1 - Effective tax rate) / (Inventory + Fixed assets, weighted average of beginning and ending balance)

^{*3:} Market share for FY2012 was calculated based on the proportion of IDOM's domestic retail unit sales to the size of the used car retail market in 2008, which was 2.40 million cars (data from Yano Research Institute).

^{*4:} Market share for FY2023 was calculated based on the proportion of IDOM's domestic retail unit sales to the size of the used car retail market in 2021, which was 2.68 million cars (data from Yano Research Institute).



Founding—Purchasing and Wholesale Period Transition to a Retail Model **New Retail Model** As purchase-only stores increased, we shifted to a Experiencing rapid growth as a specialty store for used Release of "Medium-Term Business Plan more profitable retail business model, implementing car purchases with a unique and unprecedented 2023-2027" in April, 2022 different retail initiatives including multi-channel business model, we became the sole hyper-growth operation. company in Japan at that time. From the 2000s onward, dealers backed by major In the 1980s, when trade-ins were still the mainstream in the manufacturers began to participate actively in the used car used car industry, IDOM rolled out the unique business model of industry, leading to intensified competition among used the used car purchase specialty store. We continued to grow vehicle purchasers. IDOM shifted to a more profitable retail through pioneering initiatives, such as the introduction of an business model. Our shift to a retail model can be divided image-based sales system in 1998, which is now the into three phases: the early transition phase, in which we mainstream approach, and in 2004 we became one of only a Sale of the Australian began to engage in retail sales together with wholesale at handful of hyper-growth companies in the world, and the only business in June. 2022 car purchasing stores, the intermediate transition phase, one in Japan at that time. (A hyper-growth company is one that where we began opening dealerships rather than purchasing achieves sales of one billion dollars—around 100 billion yen— Kisarazu Kaneda store opened in stores, and the final transition phase where we engaged in a within 10 years of its establishment). January, 2023 200 range of trial retailing initiatives, such as opening dealerships with a multi-channel approach. The first store with only three employees at the time of Reviewing our business portfolio based on foundation experience gained during the transition period, (Koriyama, Fukushima) and aiming to make further leaps forward by We operated a wide range selecting and concentrating on businesses with of sales channels in the high capital efficiency and growth potential, based Listed on the First Section trial phase. on our medium-term business plan. of the TSE in 2003 We have reviewed our business portfolio and formulated a growth strategy based on experience gained and issues identified through various trials during 100 Opened 500 stores our transition to a retail model, which will serve as a foothold for future in 1999 growth—such as confirming the high degree of capital efficiency of large-scale exhibition halls through our multi-channel approach. IDOM has announced its medium-term business plan as a specific plan for achieving further growth. Fastest IPO in history Going forward, we will continue to open large-scale stores and maintenance at the time in 1998 shops, which are the pillars of our growth strategy, by selecting and 50 concentrating on businesses with higher capital efficiency and growth Founded in 1994 potential. As our most recent result, in the fiscal year ended February 2023, The Company's name changed to we overcame factors leading to a decrease in profit—around 5 billion yen due IDOM. Inc. to the sale of our Australian business—to achieve an increase in profits for the from Gulliver International in 2016 fourth consecutive year.

Distribution Flow of Main Business





2 Retail Sale

Retail sales of used cars at Gulliver stores (mainly large and medium-sized stores)

3 Additional services

Sales of products incidental to retail sales of used cars, including auto loan, auto insurance, warranties, safety inspection, and maintenance



Five Competitive Edges of IDOM's Businesses



Brand power	Ability to attract customers using the well-known Gulliver brand	• Brand recognition surveys (IDOMs own survey and surveys by research companies) Recognition rate of the "Gulliver" brand: 94.9%
Number of customers	Number of customers based on the huge number of cars that IDOM has traded since its foundation	(Cumulative total) Number of cars purchased + Number of cars sold: 4.6 million cars
Sales capabilities	Development and improvement of long- term human resource development plan focused on recruitment of new graduates	 Cumulative total retail unit sales: More than 1.2 million cars Enhanced services incidental to retailing
IT utilization capabilities	Promotion of DX and shift to AI	Concentrated human resources on the retail business by automating the operation of the purchase business and inventory management
Ability to respond to the environment	From purchasing to retailing	Shifted from purchase-oriented business to retail business by responding flexibly to changes in the business environment

Message from the Presidents





Earning the trust of our customers

Since its founding, IDOM has aimed to achieve continuous growth together with its five stakeholder groups—society, customers, partners, shareholders, and employees—based on its philosophy of "Growing Together" in prosperous coexistence. We have recognized the importance of earning the trust of customers since our founding. We have been working to transform the vehicle distribution and retail sales industry—such as by establishing a vehicle purchasing business model and an Internet-based sales model to overhaul and increase the transparency of automobile sales transactions, which have been regarded as opaque in the past. In recent times, the business environment surrounding the used car distribution industry is constantly changing, as are consumer confidence and the social environment. Through its business, IDOM will tirelessly tackle various issues associated with these changes, free from preconceived notions.

Ideas behind the company name IDOM

The company name "IDOM" is derived from the Japanese word "idomu" which means "to challenge" or "to take on," and expresses our desire to share the spirit of continuing to take on challenges—which has remained unchanged since our founding—within the company and to spread it to the outside world.

Overview of IDOM Group



IDOM Inc.

Established: 1994

Listed: 1998

Directly managed stores: 393

Franchise stores: 62

(as of the end of August 2023)

Major Group Companies

(Japan)

- Tokyo Mycar
- IDOM CaaS Technology

(Overseas)

• (U.S.A.)

Gulliver U.S.A.

Gulliver EAST

Retail car sales at IDOM directly managed stores

135,599 cars

Fiscal year ended February 28, 2023

Number of cars purchased at IDOM directly managed stores

165,529 cars

Fiscal year ended February 28, 2023

Number of employees (consolidated)

3,132

As of the end of February 2023

History



1994	Gulliver International established		
1998	 Shares traded on the over-the-counter market (after the second shortest period from establishment) 	Operation of Dolphinet System started	
1999		 Number of Gulliver stores, mostly member stores, reaches 500 	
2000	 Listed on Second Section of TSE (after the shortest period from establishment) 		
2002			 Award for Advancement of Excellence in IR received (Japan Investor Relations Association)
2003	Listed on First Section of TSE		
2004	Gulliver USA, Inc. established		 Japan's first hyper-growth company* * Term used in the U.S.A. for companies that record sales of 1 billion dollars within 10 years of establishment
2006		Head office moved to Marunouchi	Porter Prize received
2008		Two presidential system started	 Second Japan 300 High-Service Award received (Service Productivity & Innovation for Growth)
2009		10-year guarantee service started	
2010	 Shares of G-one Credit Services, the financial service subsidiary, transferred to SBI Holdings 		
IDOM Inc.			

History



2011		 Pre-delivery maintenance service center launched 	 Ranked 29th in "Best Workplaces" (Great Place to Work® Institute Japan) Awarded for 7 consecutive years
2012	 Motoren Global established (BMW/MINI dealerships in Hokkaido started) 	 WOW! TOWN Makuhari, a large showroom, opened 	 Received IT Japan Award 2012 (Nikkei Computer)
2014	First store in New Zealand opened	 Display and sale store openings accelerated under the medium-term business policy 	
2015	 All shares acquired in Nakamitsu Motors, which operates BMW/MINI dealerships in Chiba; changed the company's name to Motoren Glanz 	 System for centralized appraisal of purchases at the head office renewed (mobile devices for appraisal at each store introduced) 	
	 Sixty-seven percent of shares acquired in Buick Holdings Pty Ltd., new car dealers in Western Australia 	 Kurumajiro (presently Gulliver FleMa) service started 	
2016	 The Company's name changed to IDOM, Inc. 	NOREL service started	
2017			 Selected as "2017 Competitive IT Strategy Company" (Ministry of Economy, Trade and Industry, Tokyo Stock Exchange) Ranked 18th in "Best Workplaces," the top ranking
2018	 Acquired a new car dealer group in Melbourne, Australia 		
2019		 C2C car sharing service, GO2GO, started 	
2020	 NOREL and GO2GO new services acquired by IDOM CaaS Technology 		
IDOM Inc.	. ,		

History



2021	 Transferred shares of Motoren Global and Motoren Glanz (Withdraw from domestic new car dealer business) 		 Received a Certificate of Merit related to a Medal with Dark Blue Ribbon form the Japanese government. (UNICEF support that we have been working on since 2011)
2022	 Transferred shares of IDOM Automotive Group Pty Ltd. and Gulliver Australia Pty Ltd. (Withdraw from Australian new car dealer business) Establishment of the Nomination and Remuneration Committee 	 Head office moved to current location Announcement of the 'Medium-Term Business Plan 2023-2027,' focusing on the growth strategy pillars of large- scale stores and maintenance shops 	
2023	Absorption-type merger of Gulliver Insurance Co., Ltd.		 Ranked 7th in "Best Motivation Company 2023" in the Major Companies category (Motivation Cloud)

Directors, Auditors and Advisers (As of the end of August 2023)





Yusuke Hatori



Takao Hatori



President Takao Hatori

Yusuke Hatori

President



Director CFO Ryo Nishihata



Independent Director Director Jun Sugie

Koichi Noda



Born in 1971. Joined Gulliver in 1995, a year after its foundation. Established several stores, starting with the Sapporo store. After serving as director, executive director, and senior executive director, appointed representative director and president in 2008 with the start of the dual president structure. Currently responsible for corporate strategy and supervises the overseas business, among other operations.



Born in 1972. Joined Gulliver in 1995, a year after its foundation and established the first store in the Kanto area. After serving as director, executive director, and senior executive director, appointed representative director and president in 2008 with the start of the dual president structure. Currently responsible for corporate strategy and supervises all directly managed stores.

Born in 1958. After working at Toa Nenryo Kogyo Co., Ltd.(currently ENEOS Co., Ltd.), joined TERUMO Co., Ltd. and appointed executive officer and CAFO (Chief Accounting & Financial Officer). Joined the Company in March 2020 as CFO (Chief Financial Officer). Appointed director of the

Company in 2023.

Born in 1956. Joined the Ministry of Finance and works as chief of the Tokyo Regional Taxation Bureau among other important posts. Appointed director of IDOM in 2017. Currently serves as Vice Chairman and Senior Director of The Investment Trusts Association, Japan and Outside Director of Sumitomo Mitsui Construction Co., Ltd.

Born in 1966. Graduated from Harvard Business School. Works for Rakuten, Inc. as an executive officer, Walmart Japan Holdings as Chief Human Resources Officer and Chief Management Officer, Works Human Intelligence Co., Ltd.

Appointed director of the Company in 2018. Currently serves OKAN Inc. as an Outside Director.

Stores Co., Ltd. (currently AKATORI Co., Ltd.) as Senior Managing Director.

as Chief Human Resources Officer (CHRO) and WHI Holdings Co., Ltd as Chief Human Resources Officer (CHRO).

Worked at Mac Projects Co., Ltd. (currently Media Power Co., Ltd.) before joining AKATORI Shopping Department

Joined the Company in 1996. Appointed an executive officer in 2003. Appointed Auditor (full-time) of the Company in



Koichi Noda

Tadaaki Kimura



Jun Sugie



Takenobu Sugama





Kaoru Ninomiya

Auditor (Full-time) Takenobu Sugama

Director

Auditor

Independent Director Tadaaki Kimura

Independent Director

Internal

2021.

Outside Independent Director Auditor Kaoru Ninomiya

Certified public accountant. Appointed an Audit & Supervisory Board member of the Company in 2020. Currently CEO of addlight Inc. and an Outside Director of euglena Co., Ltd. (a member of the Audit and Supervisory Committee).

Chairperson of Social Contribution Committee of

Board member of the Company in 2021. Currently

Calbee, Inc. Appointed an Audit & Supervisory

Social Contribution Committee of Calbee, Inc.

Honorary Chairman Kenichi Hatori Founds Gulliver in 1994.

Appointed Representative Director and Chairman of Gulliver in 2008.

Appointed Honorary Chairman in 2016.

Advisor Hideo Yamada The 12th Commissioner General of the National Police Agency Appointed advisor of Gulliver in 2016.

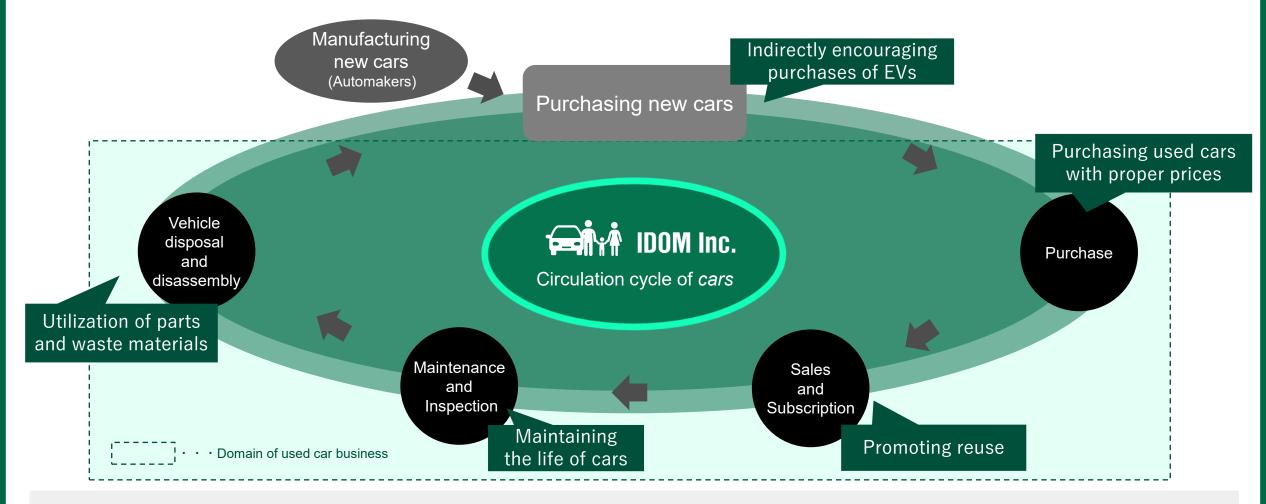
ESG/IT Initiatives



		Highly transparent used car distribution and recycling-based business model	IDOM non-consolidated sales (units) in the fiscal year ended February 2023 Retail: 135,599; Wholesale: 11,793
		recycling-based business model	Advancing paperless operations (reduction of use of paper resources through digitization of sales contracts and online sharing of
		Reducing environmental load	documents) Installing LED lighting at the head office and stores
		Improving employee motivation	Using external evaluations (ranked 7th in "Best Motivation Company 2023" in the Major Companies category)
		Workstyle reform	 Changing workstyles and improving productivity with IT, building an environment for remote work Reinforcing work hours management and introducing a hotline Introduction of Area Employee System
		Personnel development	 Enhancing the education system (training system, e-learning) CS-focused personnel evaluation system
		Respecting diversity, women's active participation	"Sakura Project" to support the active participation of women
	Society	Offering new value in the use of cars	 NOREL used car service that enables the switching and sharing of vehicles (since 2016) C2C car sharing service GO2GO (since 2019)
	ciety	Coexistence with communities	 Nationwide store openings, coexistence with local communities (number of directly managed stores: 397 as of February 2023) Inventory sharing system to sell reliable, high-quality cars nationwide
		Pursuing customer satisfaction	 Continuing to conduct CS surveys Conducting blind surveys regularly Implementation of Quality Checks for Vehicles on Sale by External Agency (AIS) Commencement of Camera Installation at Maintenance Facilities
		Reliability of products	Introducing a return system, providing a warranty service for 10 years maximum
		Social support	 Gulliver Car Support Part 1 (Provided 10,000 units of used cars free of charge for three months during the COVID-19 state of emergency) Gulliver Car Support Part 2 (Provided 100 units of safety equipment free of charge for kindergarten buses in response to an accident in which a child was left.)
ı		Sustainable enhancement of corporate value through engagement	 Reflecting investors' opinions in management and IR activities (IR meetings held: approx. 250 in fiscal year ended February 2023)
Governance	Management risk management	 Compliance education, raising awareness (conducting compliance tests, creating compliance sites and distributing internal newsletters) Establishing Fair Evaluation Committee, sharing evaluation items in the Company Raising awareness of internal regulations (information security regulations and personal information management regulations) Operating a whistleblowing system Establishment of the Nomination and Remuneration Committee 	
	IT	Use of IT	Creating an organization that advances IT and business at the same time

Circulation Cycle of Used Car Business





IDOM circulates used cars to encourage consumers to replace their cars with EVs, thus helping society achieve carbon neutrality.

Dividend Policy



Dividend Policy

Performance-linked

Dividend
Calculation Method

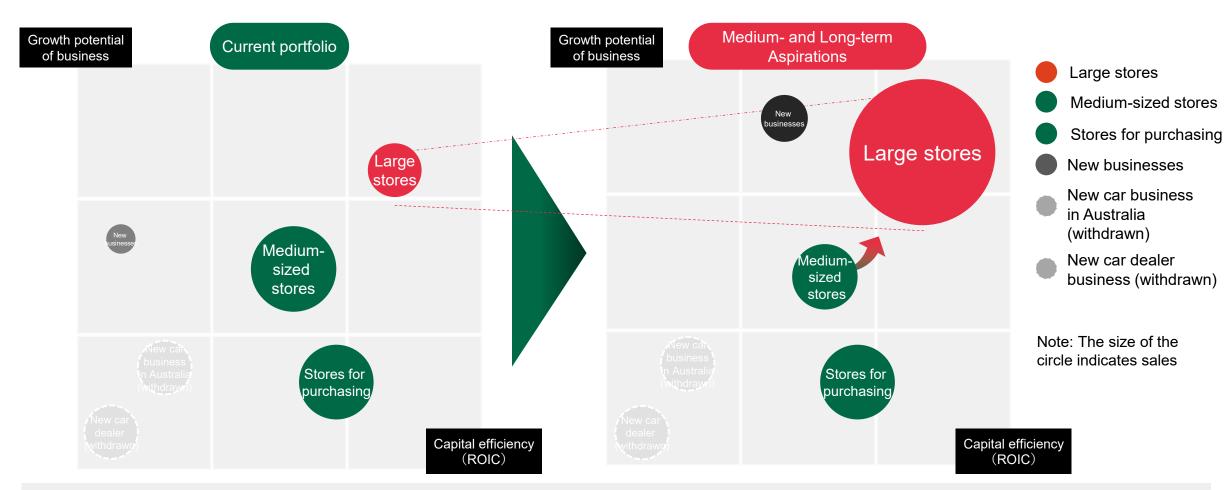
"Profit attributable to owners of parent for the Fiscal Year Under Review" imes 30%





Business Portfolio as a Medium- to Long-Term Goal





We will focus on businesses with high growth potential and capital efficiency to redistribute management resources. Moving forward, we will invest intensively in expanding large stores with high growth potential and capital efficiency.

Positioning of the Medium-Term Business Plan and Its Three Themes



Position of Medium-Term Business Plan

IDOM aims to improve asset efficiency and facilitate growth simultaneously with an eye on a mobility-based society in the future

L

1 Increasing value for customers

Provide safe and secure used cars to as many customers as possible.

2 Brand strategy

Improving profitability by taking full advantage of the high visibility of the Gulliver brand

- (1) Integrating brand and shifting to large stores
- (2) Enhancing owned media

3 Contribute to the realization of a sustainable society

Contribution to environmental issues through business

- (1) Encouraging consumers to replace their cars with used EVs
- (2) Promotion of switching to new EVs

Specific initiatives

Three themes

(1) Expanding large stores

(2) Expanding maintenance shops

Themes of the Medium-Term Business Plan 1





Increasing value for customers

Provide safe and secure used cars to as many customers as possible. Provide a good selection of after-sales and incidental services.

Specific actions

(1) Expanding large stores

Roll out large stores to offer an overwhelmingly large number of safe and secure used cars and a great selection of incidental services.

(2) Expanding maintenance shops

Enhance maintenance shops to provide a good selection of after-sales services

Target

Open 50 stores in five years and establish operations centered on 80 large stores

The number of large stores

As of the end of August 2023

42 stores

2027 (5 years later)

80 stores

Features and Outline of Large Stores











Features

- Refined store design
- Number of displayed cars that is among the largest in each area
- Prices and product lineup optimized for each area
- Negotiation area for enjoying choosing a car

Outline

Site area	8,000 m ² or more	Capital	About 200 million yen
Number of exhibited vehicles	About 300	expenditures	
		Payback period	About 3 years (cash flow after tax, recovery of capital investment)



Role Model for Large Stores (Example of Makuhari Store)





Store formats

Sales

status

P/L

Years since opening

Store floor area

Retail unit sales / year

The no. of business negotiations / year

The no. of automobile inspections/ year

Operating profit / year

Approx 0.13 billion yen

Average large

stores

2.7 years

Approx.

110,000 sqft

1,000 units

3,200

500 units

Makuhari store

11 Years

Approx. 200,000 sqft

2,000 units

5,500

1,700 units

About three times

Over 0.4 billion yen

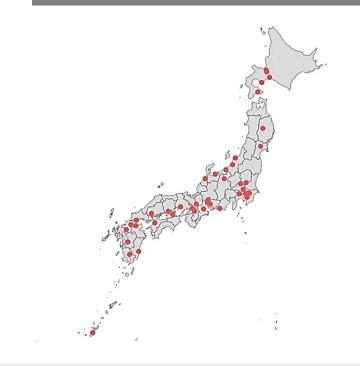
Progress of Large Store Opening Strategy







Existing large stores



Plans to open 50 large-scale stores by the end of February 2027.

Features and Outline of the Maintenance Shops











Features

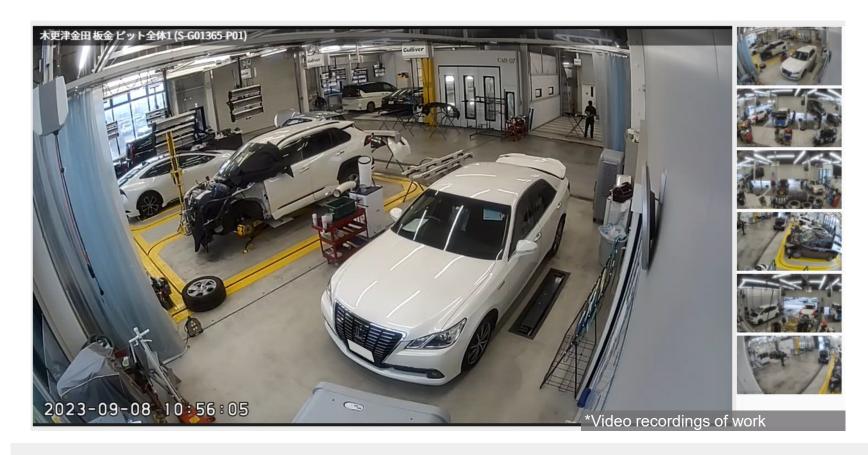
- 1 Complete with latest equipment
- 2 Attached to a Gulliver store
- 3 Refined exterior design
- Generous waiting area for customers
- Sheet-metal workshop also attached in some areas

Outline

Work items	Safety inspections and maintenance before delivery	Capital expenditures	About 200 million yen
Number of Maintenance Shops	22 15 of them are designated maintenance shops. (as of August 31, 2023)	Payback period	About 3 years (cash flow after tax, recovery of capital investment)

Ensuring Transparency at Workshops







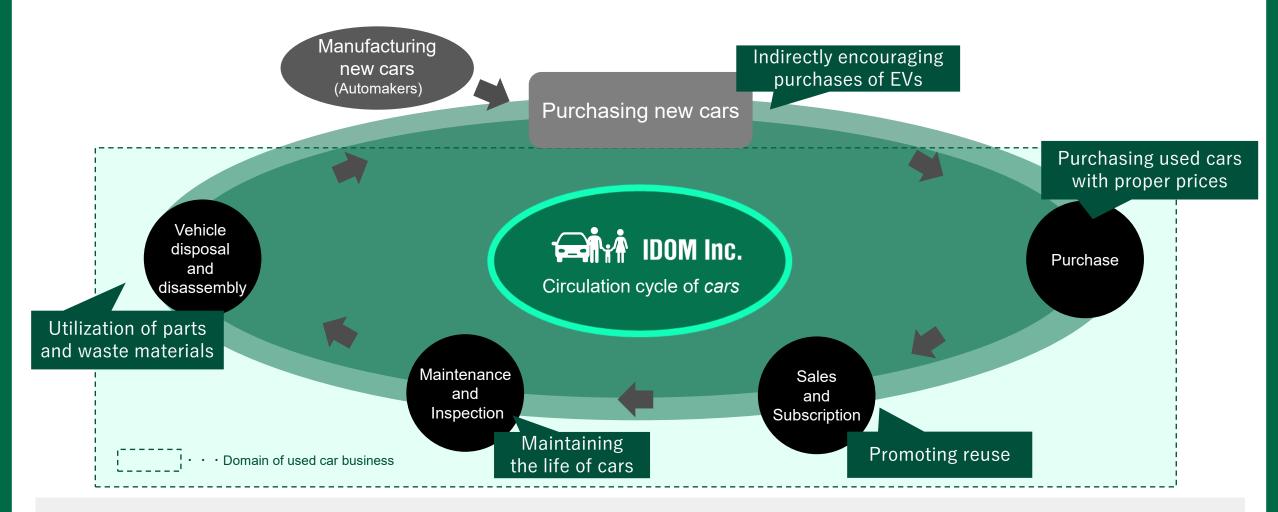


At workshops, the number of which is increasing, the Company ensures transparency and enables customers to directly see work there.

Cameras are being installed at workshops one by one to expand the scope of work that customers can see.

Maximizing Lifetime Value





Expand the cycle of transactions to increase repeat customers and retain them as lifetime customers

Themes of the Medium-Term Business Plan 2





Brand strategy

Improve profitability by maximizing the high visibility of the Gulliver brand

Specific actions

Integration into the Gulliver brand

Enhancing owned media

Concentrating on the Gulliver brand to increase the number of customers without depending on advertising media

Attracting more customers with owned sites

Target

Improved Profitability



Themes of the Medium-Term Business Plan 3





Strengthening the business model that facilitates the cyclical flow of cars, thus contributing to solving environmental issues through business

Specific actions

(1) Promotion of switching to used EVs

Retailing used EVs and HEVs by setting prices based on market rates

(2) Promotion of switching to new EVs

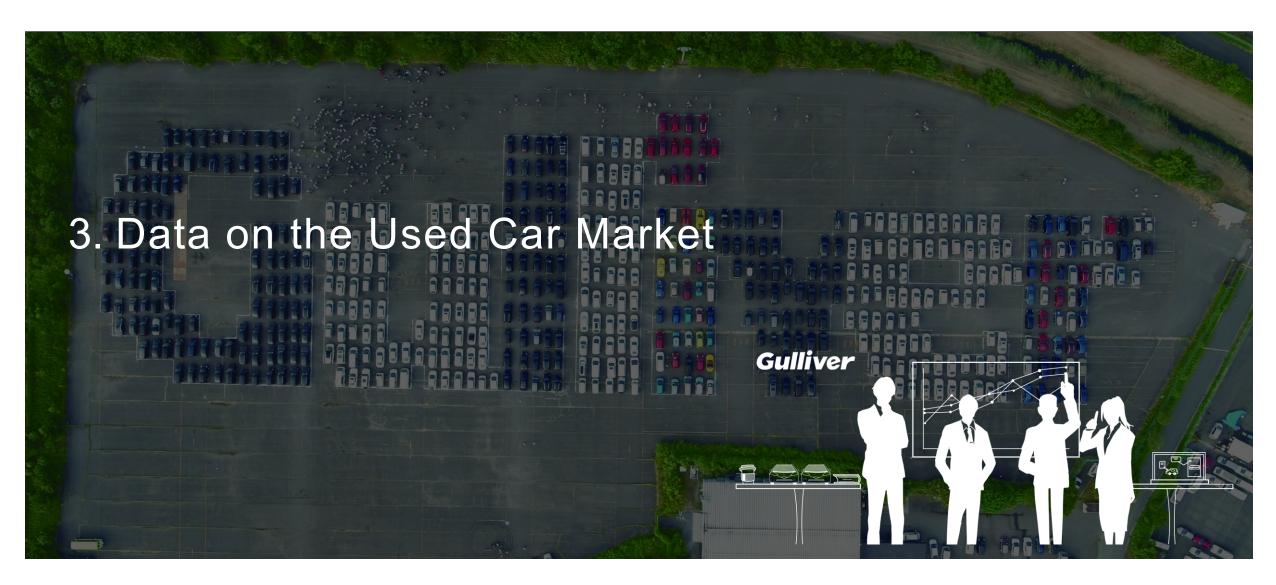
Revitalization of used car distribution by promoting the switch to new EVs and HEVs

Key Management Indicators Emphasized in the "Medium-Term Management Plan 2023-2027"



			FY2027 Target
1	Retail unit sales at directly managed stores	Increase sales mainly through the opening of large stores.	170 thousand vehicles
2	Operating profit	Steadily increase operating profit	21 billion yen
3	Operating profit margin	Increase margins through the opening of large stores and the improvement of efficiency.	5.0 % or higher
4	ROIC	Aim at 10% for the time being while paying attention to capital costs.	10 % or higher
5	Free cash flows (FCF)	Grow in the medium to long term while clearly recognizing the investment phase and recovery phase.	About 30 billion yen in 5 years





Huge Used Car Retail Market Exceeding 3.7 Trillion Yen



Automotive supplies Maintenance About 1.7 trillion yen About 5.4 trillion yen

Used car retail

(Owning)

About 3.7 trillion yen Automobile-related market in Japan

Used car use About 2.1 trillion yen

> Used car sharing About 0.04 trillion yen

New cars About 13.8 trillion yen

New cars: Japan Automobile Dealers Association

Vehicles other than new cars: 2018 overview of automobile aftermarket by Yano Research Institute



Huge Used Car Retail Market Exceeding 3.7 Trillion Yen



Used car retail (Owning)

About 3.7 trillion yen

There is room for market expansion

The percentage of the total market that is the used car market is low compared with Europe and the US.

Japanese resistance to used cars has declined.

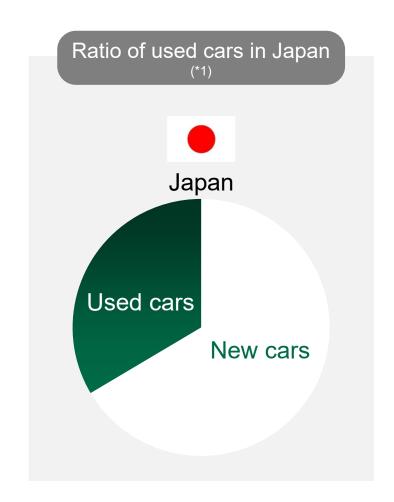
There is room for IDOM to expand its market share

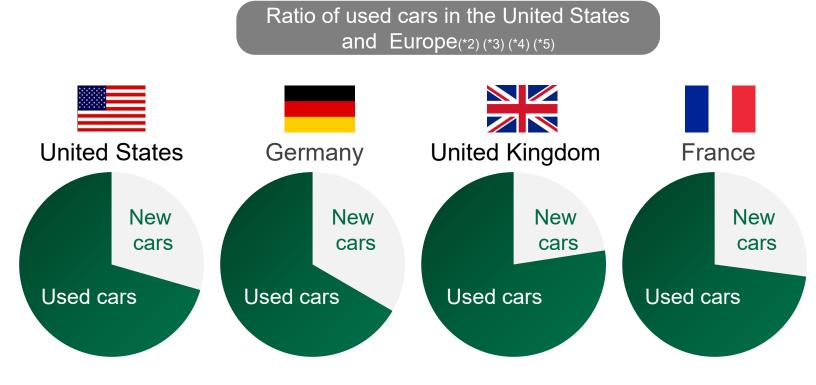
The circulation number of used cars is estimated to be approximately 2.68 million units. IDOM has a share of about 5% in retail sales (number of units).



Japan's Used Car Market with Much Lower Ratio than Those in the United States and Europe







^{*1:} New cars: 2019 data from Japan Automobile Dealers Association
Used cars: 2020 overview of used car distribution by Yano Research Institute

^{*2:} New cars: 2019 MarkLines Automotive Industry Portal Used cars: edmunds 2019 Used Vehicle Report

^{*3: 2019} vehicle data from the Society of Motor Manufacturers and Traders (SMMT)

^{*4: 2019} Statistics of Vehicles of Kraftfahrt-Bundesamt (KBA)

^{*5: 2017} Automotive Industry in France of Committee of French Automobile Manufacturers (CCFA)

Decreasing Resistance to Used Cars



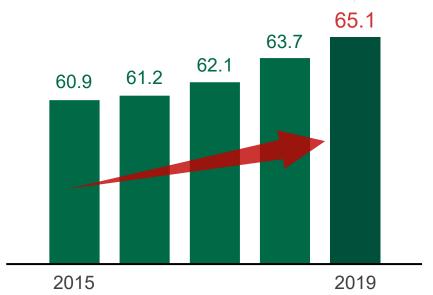
Consumers' resistance to used cars has been falling.

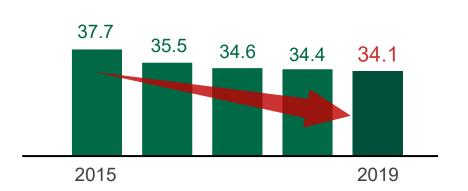
Can you buy used cars more casually than new cars?

The percentage of respondents who selected, "Can buy used cars more casually" rose about 4 percentage points over 5 years.

Are you concerned about buying used cars?

The percentage of respondents who selected, "Concerned" fell about 4 percentage points over 5 years.





Carsensor's survey on purchases of used cars in 2019

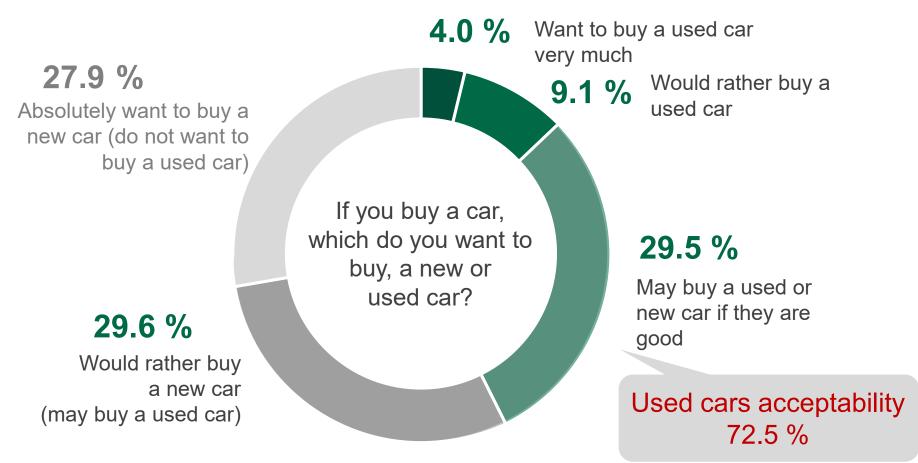
Image of used cars (secondary survey) (Respondents bought used cars or considered buying used cars within a year; a single answer to each question)



Decreasing Resistance to Used Cars



More than 70% of those who may buy cars might buy used cars.



Huge Used Car Retail Market Exceeding 3.7 Trillion Yen



Used car retail (Owning)

About 3.7 trillion yen

There is room for market expansion

The percentage of the total market that is the used car market is low compared with Europe and the US.

Japanese resistance to used cars has declined.

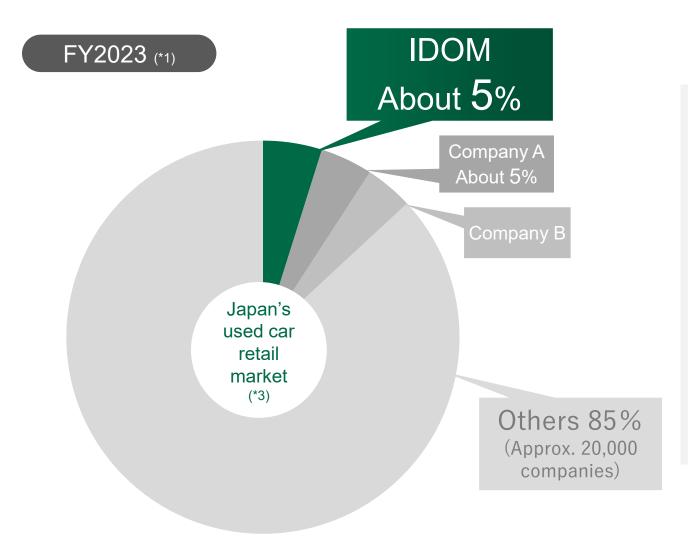
There is room for IDOM to expand its market share

The circulation number of used cars is estimated to be approximately 2.68 million units. IDOM has a share of about 5% in retail sales (number of units).



IDOM's Market Share in the Used Car Retail Market





Used Car Market in Japan

The three major companies in Japan's used car market account for less than 15% of the market share.

The majority of the breakdown for the other companies are as follow:

-Mom-and-pop stores with around 10 vehicles on display (*2) (approx. 50%)

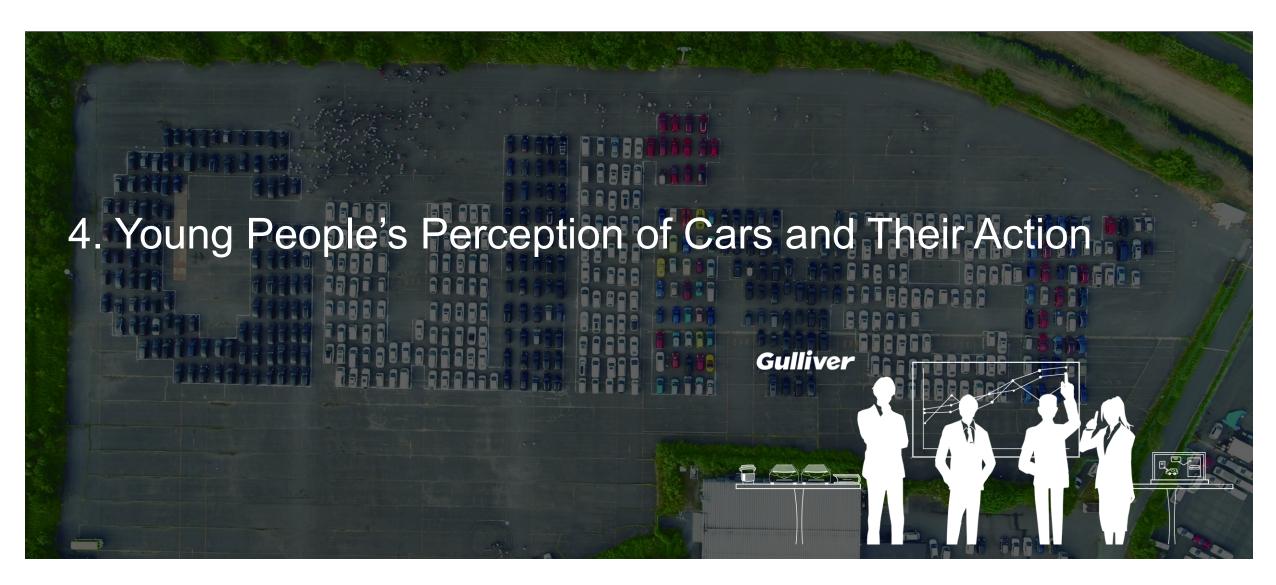
The barrier to market entry is low because buying and selling used cars can be started simply by obtaining a secondhand dealer's license, and the majority of Momand-pop stores are run with only a small number of people.

^{*1:} FY2023 indicates the fiscal year ended February 28, 2023

^{*2:} This refers to small-scale stores operated by only a couple or 1-2 part-time workers.

^{*3:} Market share for FY2023 was calculated based on the proportion of IDOM's domestic retail unit sales to the size of the used car retail market in 2021, which was 2.68 million

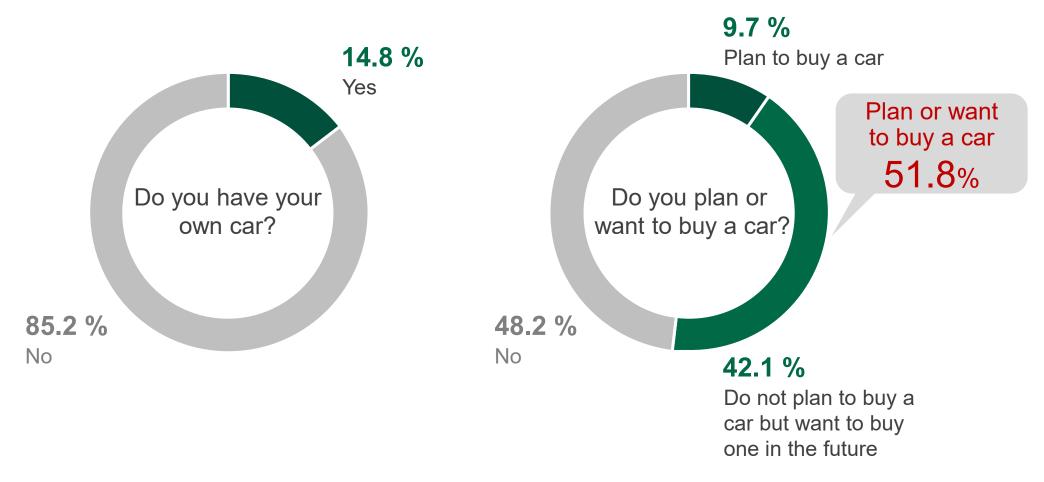




New Adults' Perception of Cars



Only a small percentage of new adults have their own car, but many consider buying cars.



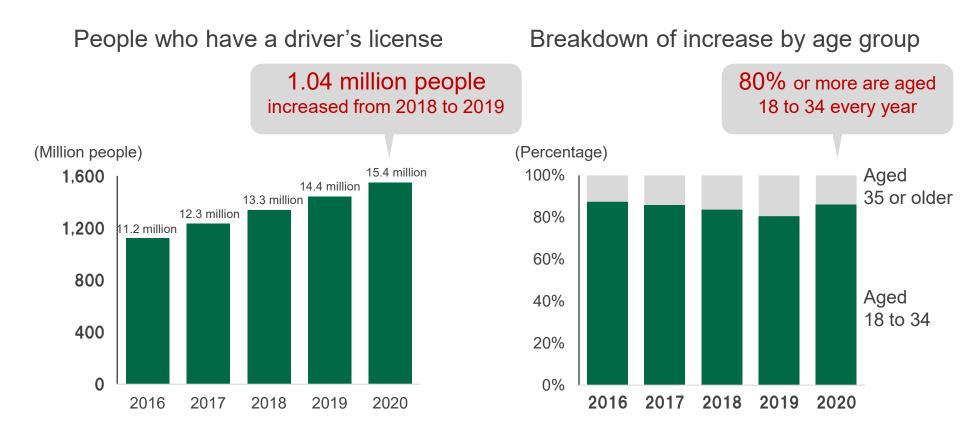


The Number of Young People Who Have a Driver's License

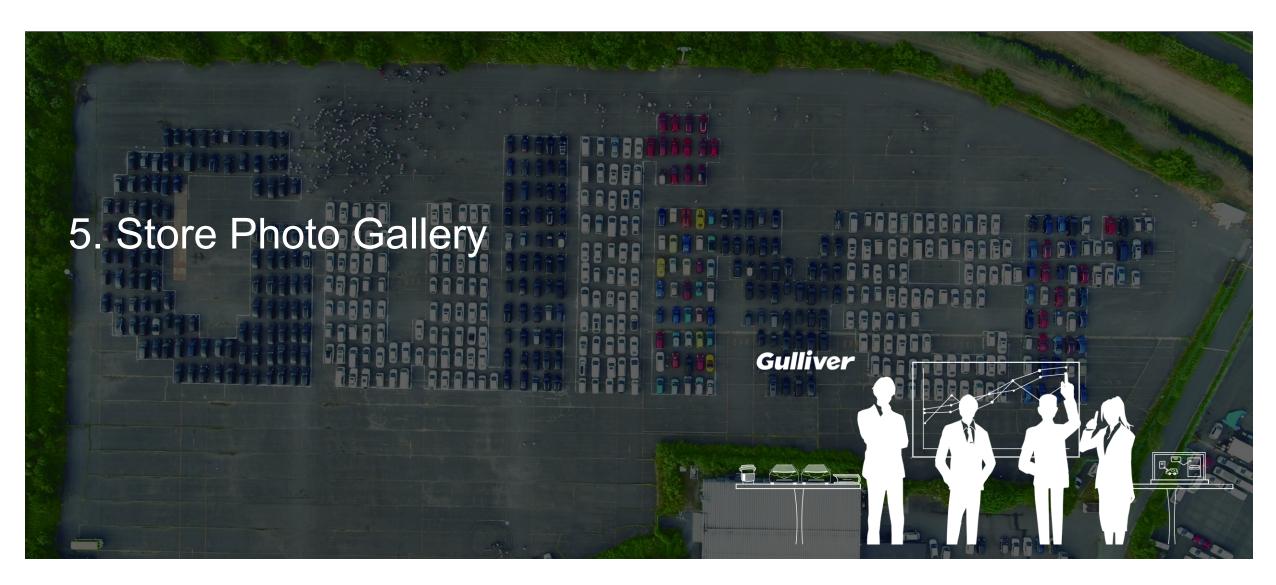


The number of people who have a driver's license (semi-mid-sized motor vehicle or standard motor vehicle) increases over 1 million every year.

Young people, aged 34 or younger, account for a large percentage of the increase.











Gulliver (Directly managed stores: 393 *as of the end of August 2023)

















WOW!TOWN



WOW!TOWN



Gulliver OUTLET



LIBERALA



LIBERALA







Maintenance shops and sheet-metal workshops (Maintenance shops: 22/ sheet-metal workshops: 8 *as of the end of August 2023)









